



# RAID RECOVERY LABS

The Leader in RAID Recovery Engineering

7744 Halley's Dr, Littleton CO 80125 Ph: 800.892.8302 Fax: 303.558.4185

## MASS STORAGE RECOVERY RELEASE FORM

Corporate Name: \_\_\_\_\_ Contact Name: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Phone: \_\_\_\_\_ Cell: \_\_\_\_\_ Fax: \_\_\_\_\_

Email Address: \_\_\_\_\_

Alternate Contact: \_\_\_\_\_ Alt Phone : \_\_\_\_\_

Where did you hear about us? Google  MSN  Yahoo  Referred by: \_\_\_\_\_

Is this to be used in Litigation?  Yes  No

If yes, please describe: \_\_\_\_\_

Array Manufacturer/Model : \_\_\_\_\_

RAID Type: Controller  or Software  How Many Drives: \_\_\_\_\_ Any Hot Spares?  Yes  No

RAID Level: 0  1  0+1  2  3  4  5  6  5e/6e  7  10  30  50  100  Other

If Other, please explain: \_\_\_\_\_

Operating System: \_\_\_\_\_

Please describe the failure: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

### Post Recovery - Critical Data

For validation purposes, please list critical folders and files to be checked after recovery: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

### Terms & Conditions

Customer engages RAID Recovery Labs LLC to inspect and identify problems with respect to customer's mass storage media; and to remedy or retrieve customer's information. Customer will not hold RAID Recovery Labs LLC liable for any damages whatsoever, including without limitation damages for loss of data, loss of business profits, business interruption, or other pecuniary loss, or incidental, consequential, or indirect damages arising from this engagement. Customer also acknowledges that estimated charges may not be sufficient to accomplish the engagement; no addition work will be performed with out expressed Customer authorization. Customer understands that RAID Recovery Labs will disclose to the appropriate authorities any information or data which is in violation of state or federal child pornography laws/statues as well as any information or data which implies a plan to harm third parties. Further, customer waives any confidentiality and holds RAID Recovery Labs LLC harmless for disclosure of said forth information to relevant authorities. Except for the before mentioned, RAID Recovery Labs LLC will hold customers information in complete confidentiality. If customer requests, RAID Recovery Labs will sign customers own non-disclosure agreement or any other compliance agreement required.

Print Authorizing Name: \_\_\_\_\_

Authorizing Signature: \_\_\_\_\_ Date: \_\_\_\_\_

By signing, authorizing signature agrees to the terms and conditions set forth above.